



SCOPE OF PRACTICE

Services Rendered: An End-of-Life (EOL) Doula is a non-medical professional that provides physical, emotional, and spiritual support to the client, family, loved ones, friends, and their support networks. An EOL Doula will assist the family with understanding the natural process while providing suggestions for comfort and support. This holistic support for the person who is dying and their loved ones will occur before, during, and after death.

Every client and family served is unique and services will be tailored to their individual needs.

The goal of an EOL Doula is to collaborate with hospice, the palliative team, and other healthcare professionals to create a dynamic support system ensuring the highest quality of life for a client's end-of-life care. Referrals to appropriate professional and community resources will be made as needed for services that are outside of the EOL Doula scope of practice.

An EOL Doula will provide education regarding the end-of-life processes and options available so that clients and families can make informed decisions about their care. An EOL doula is not a medical provider and as such any information or advice given should be viewed in that light.

Limits to Practice: Doulagivers® standards and certification apply only to the physical, emotional, spiritual, and educational support at end-of-life. EOL Doulas do not perform any medical tasks such as administering medication, taking blood pressure or temperature, providing wound care, empty or change catheter, or change a person who is dying's diaper regardless of their background or licensure outside of the EOL Doula training and scope of practice. Those EOL Doulas with additional training (i.e. Nurses, social workers, CNAs, massage therapists, herbalists, etc.) serving the person who is dying who choose to work outside of the scope of practice as an EOL Doula must identify themselves with such credentials allowing transparency and avoiding confusion regarding the role of a EOL Doula. The additional modalities outside of the scope of an EOL Doula must be identified as an additional service.

Advocacy: An EOL Doula supports her client by advocating for the client's autonomy in choices and by encouraging communication with family, caregivers, and professionals working in direct care of the client.

Professional Conduct: An EOL Doula working under this scope of practice agrees to the following:

1. To demonstrate integrity and ethical standards in her professional conduct.
2. To respond to clients and potential clients within the courteous and professional timeframe of no more than 48 hours. If the EOL Doula is unavailable for some period of time due to vacation or leave from doula work, she will communicate that to those that contact her, to avoid the feeling of non-responsiveness from the doula community.
3. To not impose her own values or beliefs on clients and families served.
4. That no confidential information received in a professional capacity from her client will be divulged. This includes all cases discussed in peer review meetings – Age and Diagnosis can be discussed but no Personal Identifier Information (PII).
5. To make every effort to honor agreements and contracts for professional services and provide back-up doula care should she be unable to meet commitments.
 - a) Introduce the client and care team to back-up EOL Doula.
 - b) Follow up to ensure patient needs are being met.
6. At all times engage with colleagues in an ethical, professional, and respectful manner.
7. Promote ethical conduct within the profession.

By signing this document I acknowledge that I have viewed Doulagivers ® Scope of Practice and I will abide by it.

T. Michelle Churchman

Date

Signature of Doulagivers CEOLD